The Shell Petroleum Development Company of Nigeria Limited

Operator of the NNPC/Shell/TEPNG/Agip Joint Venture

Tender Opportunity: Provision of Healthcare/Health Insurance Services

Tender Ref: NG01020532

NipeX Ref: 0200376 (1.0) Introduction

The Shell Petroleum Development Company of Nigeria (SPDC) in its role as operator of the NNPC/SHELL/TEPN/AGIP Joint Venture, on behalf of the Joint Venture, hereby invites reputable NHIS registered Health Maintenance Organisation (DPR registered and licensed) with proven experience in the provision of healthcare services using own medical facilities or subcontracts the services through its network. The proposed contract will commence in 2016 and remain active for 24 months with a one year extension option.

(2.0) Scope of Work

The scope of work to be provided through Health Insurance includes

- Medical treatment and care to international standards;
- General practice, in-patients, surgical, Obstetrics and Gynaecology, Paediatrics
- Laboratory services, pharmacy, x-ray, ambulance services
- Medical emergency response with provision for Major emergencies care of multiple causalities and critical care
- Medical assurance and audits
- Selection and assurance of accreditation/competence of medical providers that satisfy agreed criteria
- Monitoring and tracking services to ensure quality of care
- Administration of plan and payment of providers
- Monitoring of patient satisfaction and managing complaints procedures
- Placement of special Preferred Provider Option with the HMO for Shell staff and dependants where necessary
- The work will be carried out across Nigeria and there is no guaranteed minimum work as contracts emanating from this tender will be managed by Call-Offs.

(3.0) Mandatory Requirements

To be eligible for this tender exercise, interested Contractors are required to be registered as HMOs by the NHIS and pre- qualified in (3.99.12) – Medical Services in NipeX Joint Qualification System (NJQS) database. All successfully pre-qualified suppliers in this category will receive Invitation to Tender (ITT).

To determine if you are pre-qualified and view the product/services category you are listed for: Open<u>www.nipex-ng.com</u> and access NJQS with your log-in details, click on 'continue Joint Qualification Scheme tool', click on 'check my supplier status' and then click on 'supplier product group'

If you are not listed in a product/service category in which you are registered with DPR to do business, contact NipeX office at 30 Oyinkan Abayomi Street, Ikoyi, Lagos with your DPR certificate as evidence for verification & necessary update.

To initiate the JQS per-qualification process, access <u>www.nipex-ng.com</u> to download application form, make necessary payments and contact NipeX office for further action.

To be eligible, all Tenderers must comply with the Nigerian Content requirements in the NipeX system.

(4.0) Nigerian Content Requirements

Vendors are to demonstrate strict compliance with the provisions of Nigerian Oil & Gas Industry Content Development Act and also provide the following requirements:

- Demonstrate that the entity is a Nigerian Registered Company, or Nigerian Registered Company as the
 contracting entity in genuine alliance or joint venture with foreign company with details on scope and
 responsibilities of parties for this work. Such companies must show evidence of joint venture binding
 agreement duly signed by the CEO Of both Companies including evidence or plans of physical
 operational presence and set-up in Nigeria.
- International Or multinational Companies working through a Nigerian subsidiary must demonstrate that a minimum 50% of equipment to be deployed for execution of work shall be owned by the Nigerian subsidiary by providing a list of equipment for this tender and indicating those that will be owned by the Nigerian subsidiary.
- Furnish details of company ownership and shareholding structure. Also submit clear photocopies of your CAC Forms C02 and C07.
- Provide evidence of what percentage of your key management positions is held by Nigerians and what
 percentage of the total work force are Nigerians. Also/ show overall percentage of work to be
 performed in Nigeria and those by Nigerian resources relative to total work volume.
- Provide a Nigerian Content Plan providing a detailed description of the role, work scope, man-hours
 and responsibilities of all Nigerian companies and personnel that would be involved in executing the
 work. Also provide details of Nigerian Content focal point or manager.
- State proposed total scope of work to be conducted by Nigerian personnel (whether contracted directly or under subcontract agreements) with names and addresses including evidences of well- equipped offices and workshop; attach post experience of such patronage.
- Specific to this project, provide detailed plan for human capacity building of the National skill pool on the project-specific courses as stated in the ITT (including all software to be used, number of personnel, name of organization providing such training and evidence of past training record) including description of any specific programs in place for transfer of technology and skills to indigenous businesses and Nigerians over the next five (5) years.
- Location of in-country facilities

- Contractor must be willing and able to provide evidence of maximization of made in Nigeria goods and services.
- Provide details on any other Nigerian Content initiative your company is involved in.
- Provide evidence of Nigerian Content Equipment Certificate (NCEC) from Nigerian Content Development & Monitoring Board (NCDMB) or evidence of the application of the certificates
- All operators or project promoters in the Oil and Gas industry launching service contracts or other applicable projects with completion period of 12 months and above shall provide a R & D cluster approved by the Board as part of the operator's Nigerian Content plan for the project.
- The Arrangement shall be in the form of on MOA and indicate how the operator will deploy the cluster for any R&D requirements during the contract period and the first 5 years of the service life of the field, facility or plant.
- All operators are expected to insert in their ITTs requirements that any service company bidding for such a project such a project shall submit as part of Nigerian Content requirement, a signed Memorandum of Agreement (MOA) between it and one of the R & D clusters relevant to the project.
- All service companies are required to sign a MOA with any of the research clusters. The MOA shall
 indicate how the service company intends to use the relevant research clusters during project execution
 to the satisfaction of the Board.
- Researchers that meet the technical requirements of the Board shall be notified on the Research Cluster
 they belong to: and they will be required to upload research proposals relevant to their cluster unto the
 NOGIC JQS portal (http://www.ngicjqs.com) on request.
- Provide evidence of an enforceable MOA with Local Training Service Provider for the provision of training services in specific technical disciplines involved in the project

(5.0) Closing Date

Only Tenderers who are NHIS registered HMOs who are also registered in the relevant NJQS product/categories (3.99.12) – Medical Services as at **21**st **April**, **2016** being the advert closing date shall be invited to submit Technical bids.

(6.0) Additional Information

- All cost incurred in registering and prequalifying for this and other product/service categories shall be borne solely by suppliers.
- Suppliers that are prequalified for this product/service category in NJQS must ensure that the name
 and contact details (physical address, email address and telephone number) of their company and
 authorized/responsible personnel is up-to-date in their company profile in the NJQS database.
- SPDC shall communicate only with authorized/responsible personnel of prequalified companies and not through unauthorized individuals or agents.
- This advertisement of "Invitation to tender" shall not be construed to be a commitment on the part of NNPC/SPDC to award any form of contract to any company and/or associated companies, subcontractors or agents; nor shall it entitle any company submitting documents to claim any indemnity

from NNPC/SPDC and/or any of its partners. NNPC/SPDC reserves the right to take final decision on any of the documents received in the pre-qualification/ Technical package.

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